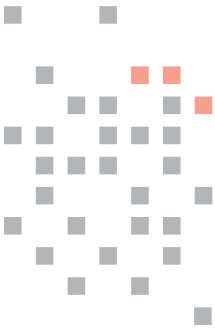




# TELALERT™ Integration for NetIQ AppManager

TelAlert Urgent Messaging System enables time critical message delivery from third party applications to a variety of mobile destinations. One such application, NetIQ AppManager, provides your environment with a complete solution for managing the performance and availability of Windows, Linux and UNIX servers. AppManager's centralized management enables users to be proactive in managing practically every software and hardware component of your enterprise. When integrated with TelAlert, AppManager becomes a powerful management tool, getting critical information through TelAlert to the right person wherever they are.



## Integration Expertise

Enterprises of all kinds have been leveraging the The TelAlert Group's years of integration experience and wireless expertise by integrating applications with the TelAlert Urgent Messaging System. With TelAlert Integration Bundles, integrating with business applications has never been easier.

The TelAlert Group has developed Integration Bundles especially designed to get you up and running quickly, while maintaining the ability to customize the integration to meet your specific needs.

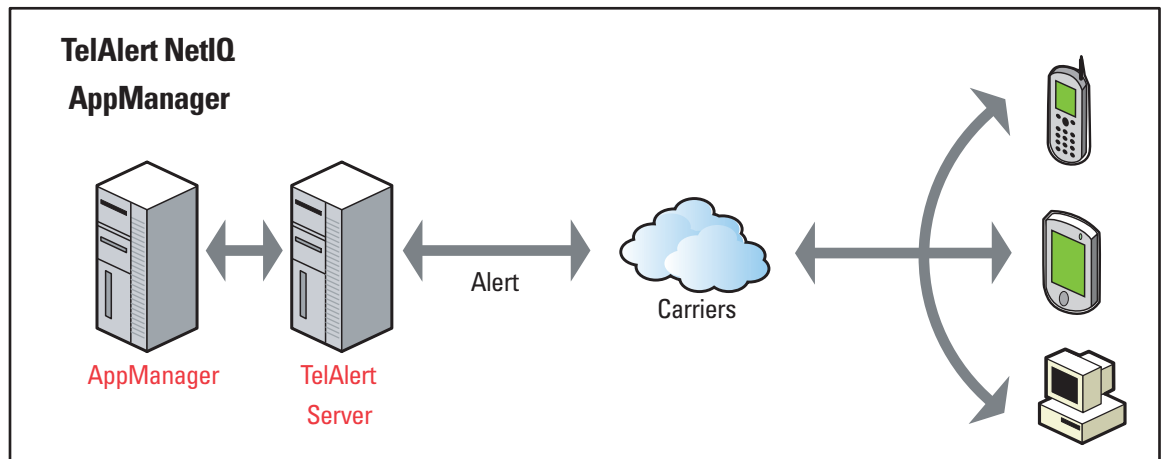
## TelAlert /NetIQ AppManager Client-Server Setup

The TelAlert software is structured as a client-server application. The client accepts requests to send messages, processes each request and its parameters, and then makes a socket connection with the server to

## Benefits

- Urgent messaging maximizes AppManager functionality
- TelAlert Integration Bundles get you up and running FAST
- The TelAlert/ AppManager Integration Bundle is powerful, seamless and easy to use
- The TelAlert Knowledge Script is customizable within the AppManager Operator Console

register the job. The client and server do not have to be running on the same hardware system. In order to integrate with the NetIQ AppManager, a copy of the TelAlert client must be on the same machine that will be making the request.





## Integration Features

This integration enhances the capabilities of NetIQ AppManager by providing:

- Flexible notification of events via wireless devices including pagers, PDAs, and Web-enabled mobile phones, IVR, electronic sign board and email
- A seamless, out of the box integration utilizing NetIQ AppManager based Knowledge Scripts
- Notification of AppManager events to TelAlert individual destinations or groups of destinations
- Standardized or customizable notification of AppManager Events through TelAlert to your wireless devices
- Inherent support for multiple TelAlert servers providing automated failover

## System Requirements

- TelAlert offers support for multiple server platforms, including Windows NT/2000, HP-UX, Solaris, LINUX and more
- TelAlert 5.0 or above
- NetIQ AppManager 4.0 or above
- TelAlert voice 5.0 or above (required for IVR)
- Active State Perl 5.0 (required for IVR)

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