

TELALERT™ for HP Openview TeMIP Universal Notifier



Business Challenge

Achieving operational excellence is a major challenge faced by communications service providers. Reduced funding and market pressure to upgrade to advanced technologies is forcing telecommunications companies to reduce operational costs, preserve investments and guarantee service level agreements.

Hewlett-Packard addresses these challenges with a carrier grade network and service management portfolio called HP OpenView Telecommunications Management Information Platform (TeMIP). A vital functionality of the HP OpenView TeMIP solution is taking control of any critical system issue anytime anywhere. HP OpenView TeMIP Universal Notifier (TUN) provides this communication between the systems and networks and the field technicians in conjunction with TelAlert Urgent Messaging System.

Platform Support

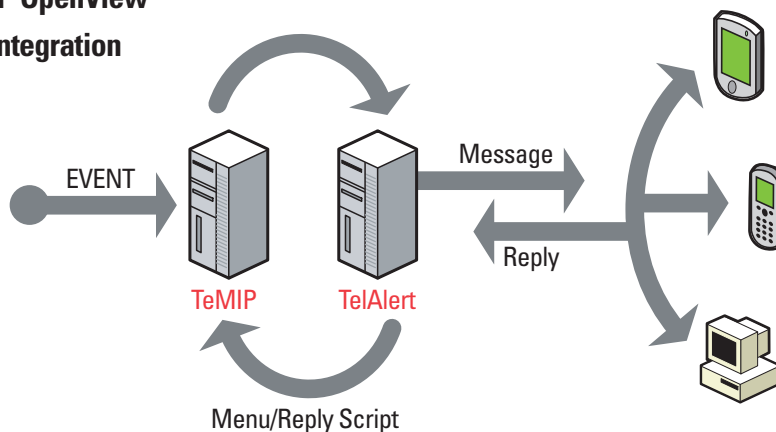
TelAlert and HP OpenView TeMIP provide support for following platforms:

- HP-UX
- Tru64 Unix
- Sun Solaris

Benefits

- Reduce network and service management costs
- Increase productivity
- Ensure efficient use of network resources
- Improve quality of service
- Increase revenues
- Ensure quick time to market for a new Operational Support System (OSS)
- Enhance OSS capabilities over time

TelAlert HP OpenView TeMIP Integration





TelAlert Urgent Messaging System

TelAlert is the de facto standard for two-way communication between network monitoring systems and mobile system administrators. TelAlert's scheduling, person-to-person escalations, filtering, message prioritization, IVR, voice messaging and other advanced messaging capabilities enforce your business rules and ensure that the right person is notified on the right device. TelAlert in TeMIP Universal Notifier supports both manual and automatic forwarding of alarms via Email, Pager, SMS, etc.

TelAlert manages the complex carrier standards and protocols to guarantee the delivery of messages anytime, anywhere. Scalable architecture lets you configure unlimited end user destinations for message delivery as well as utilize multiple connectivity options, including wired and wireless modems. User authentication and encrypted passwords ensure secure access of all the administrative clients and remote connections.

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