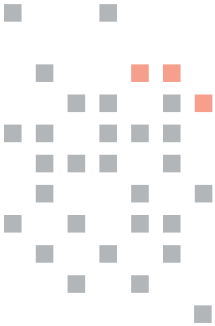


# TELALERT™ for HP Openview NNM

Ensuring network availability and maximum uptime for your IT resources is essential for today's enterprise. CalAmp's TelAlert Mission-Critical Messaging Suite ensures proactive notification of critical network events before they affect your bottom line. TelAlert works in conjunction with various industry-leading network and system management software to extend the reach of IT technicians by providing them convenience of receiving an alert if any event is determined to be severe.



HP OpenView Network Node Manager (NNM) is one such solution to assist IT managers in identifying and resolving network and system issues. A TelAlert command is invoked from HP OpenView NNM when it detects a standard SNMP trap from any system, an HP OpenView event, or a userdefined event, this sends out an alert to any device.

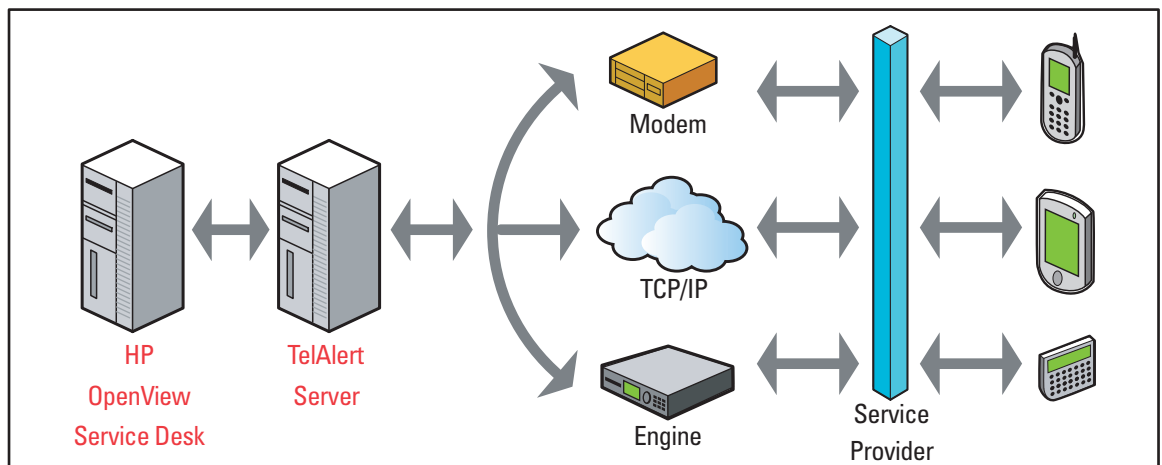
## Integration Expertise

TelAlert has been HP solution partner for over 25 years and provide certified integrations with various other applications from HP OpenView Suite. Integration support exists for Starter as well as Advanced Edition of Network Node Manager for both Windows and UNIX platforms. TelAlert integrations come with instructions and scripts required to integrate. Professional services are also provided to support best practices implementation via onsite or remote consulting.

## Features

TelAlert Integration enhances the capabilities of HP OpenView NNM by providing:

- Customizable notification of NNM events to mobile technicians using myriad of wire line and wireless devices including pagers, PDAs, IVR, electronic sign board, email, etc.
- Built-in features to incorporate mobile technician's schedule, escalation strategy and group workflow to ensure guaranteed response.
- Remote response for acknowledging NNM message using any two-way wireless device.
- Support for Interactive Voice Response (IVR) from any touch-tone phone.
- Route messages by priorities you assign.
- Manage TelAlert from NNM Tools menu





## Integration Levels

This integration provides support for one-way, two-way and IVR. These options for outbound/inbound communication can be implemented depending upon your business need to support an IT infrastructure. Outbound notifications delivered by TelAlert include customizable variables important for:

- event detection, description and resolution
- updating and status reporting  
(Inbound notifications acknowledge messages.)

## System Requirements

- TelAlert offers support for multiple server platforms, including HP-UX, Solaris, LINUX and Window NT/2000.
- TelAlert 5.0 or above
- HP OpenView NNM 4.x, 5.x, 6.x or 7.x
- TelAlert Voice 5.0 or above (required for IVR)
- Active State Perl 5.0 (required for IVR) (FURES)

## Benefits

- Maximizes NNM functionality
- Easy to deploy and operate
- Increase efficiency of your mobile staff
- Reduce system downtime

© 2006 CalAmp Corp. All rights reserved. CalAmp is a trademark of CalAmp Corp. TelAlert is a trademark of CalAmp Solutions, Inc. All other trademarks and service marks are the property of their respective owners. All data subject to change without notice.

Data.Tel.22\_0506



1330 Broadway, Suite 1530 | Oakland, CA 94612 | t: 510.987.7700 t: 888.835.2578 f: 510.987.7009 | [telalertsales@telalert.com](mailto:telalertsales@telalert.com) | [www.telalert.com](http://www.telalert.com) | [www.calamp.com](http://www.calamp.com)