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**SUNGARD AVAILABILITY SERVICES INTEGRATES MIR3  
NOTIFICATION PLATFORM INTO NEW AVAILABILITY SOFTWARE**

*SunGard integrates industry-leading notification tool into SunGard Paragon™*

**Wayne, PA APRIL 14, 2004** – SunGard Availability Services, an operating group of SunGard (NYSE: SDS), announced today that SunGard Paragon, a new software package that helps organizations build and maintain enterprise information availability programs, includes a robust notification module powered by MIR3's INlogicPRO software.

Using MIR3's INlogicPRO, the SunGard Paragon Notification module allows organizations to automatically and intelligently communicate when responding to business critical situations in real-time. INlogicPRO's advanced notification capabilities include rules for routing, escalation and device priority, as well as complete status reports. It also delivers support for telephone conferencing, including the ability to instantly bridge key users into a call.

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“INlogicPRO from MIR3 delivers all the notification capabilities our customers need,” said Ann Pickren, senior vice president, Software Products, SunGard Availability Services. “We’ve fully integrated the product into SunGard Paragon so that it runs seamlessly with the Paragon Plans and Situations modules.”

“SunGard is delivering a sophisticated, dynamic solution designed to help companies bring true enterprise real-time management to a wide range of complex situations,” said Margi Schmidt, vice president, Business Development, MIR3. “We are pleased that the pioneer and market leader in information availability services has, with due diligence, chosen MIR3, the industry leader in Intelligent Notifications, as its strategic technology partner.

### **About SunGard Availability Services**

SunGard Availability Services is the pioneer and leading provider of information availability services, helping to ensure that more than 10,000 clients in North America and Europe have access to their business-critical information systems. With over 3 million square feet of hardened facilities, SunGard offers a complete range of information availability services for more than 30 technology platforms, from 48-hour disaster recovery hotsites to always-on, high-availability infrastructure, co-location and electronic vaulting services. SunGard also provides technology and systems management services for application and data center outsourcing, as well as business continuity consulting services and planning software. For more information about SunGard Availability Services, visit [www.availability.sungard.com](http://www.availability.sungard.com) or call 1-800-523-4970.

### **About SunGard**

SunGard is a global leader in integrated software and processing solutions, primarily for financial services. SunGard also helps information-dependent enterprises of all types to ensure the continuity of their business. SunGard serves more than 20,000 customers in more than 50 countries, including the world's 50 largest financial services companies. SunGard (NYSE:SDS) is a member of the S&P 500 and has annual revenues of \$3 billion. Visit SunGard at [www.sungard.com](http://www.sungard.com).

### **About MIR3, Inc.**

MIR3 is the technology leader in Intelligent Notification solutions for enterprise wide communications and business continuity. MIR3's INlogicNOW and INlogicPRO are based on a versatile, rules-based notification platform that streamlines the dissemination of time-urgent information to and from any communications device. MIR3 is a privately held company, headquartered in San Diego, California. The Company's customers include American Home Mortgage, Belkin, County of Orange - California, Minnesota Department of Health, and many National Medical Response Teams. MIR3 can be found at <http://www.mir3.com/>  
11455 El Camino Real, San Diego, CA 92130, (858) 724-1200.

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