



The > Intelligent > Notification Company™

FOR IMMEDIATE RELEASE

MIR3 Enters Into Reseller Agreement with XO Interactive, Inc.

***XO to offer MIR3's Intelligent Notification Solution
as an IVR hosted service***

San Diego, California – August 10, 2004 – MIR3™, the technology leader in Intelligent Notification solutions, today announced that it has entered into a reseller agreement with XO Interactive, a wholly-owned subsidiary of XO Communications, Inc. (OTCBB: XOCM.OB), a leading provider of national and local telecommunications services.

Under the terms of the agreement, XO Interactive will offer MIR3's INlogicNOW™ as part of the company's custom and hosted IVR solutions and will be the hosted platform provider for MIR3 services. MIR3's INlogicNOW will allow XO customers to automate, track and report on outbound communications with the ability to send immediate notifications about a variety of subjects, including fraud alerts, account notices, due dates, other reminders, and more. INlogicNOW can also be configured and used as an emergency notification system that can quickly notify thousands of recipients about impending disasters, emergencies and mandatory evacuations.

"XO Interactive is dedicated to providing our customers with a series of best-of-breed services that saves them time and money through proactive and automatic outbound communications," said Jeff Bradley, vice president and general manager of XO Interactive. "Not only will our customers benefit from the frequent, regular contact with their own customers, but the MIR3 technology allows us to add to our already strong portfolio of custom Hosted IVR services."

The XO Intelligent Notification solution allows customers to access recipient profile information from their existing contacts databases and, based on recipient preferences, deliver voice and text notifications to a variety of devices, including phones, email, pagers, mobile phones, satellite phones, fax, PDAs, and Blackberries. Using INlogicNOW, IVR customers can establish a variety of service delivery factors to their end users, including delivery method (speech or text), the sequence of communication devices to contact, the number of attempts to deliver the time-sensitive information, and how to authenticate the called party. In addition, the "Call-Bridge" capability of INlogicNOW allows a called party to be

Corporate Headquarters

11455 El Camino Real, San Diego CA 92130

Tel: 1.858.724.1200 Fax: 1.858.724.1201

www.mir3.com

quickly connected back to the IVR customer's call-center to receive immediate care with a single push of a button on their phone key pad.

"We are pleased that XO Interactive has joined us as a channel partner," said Margi Schmidt, vice president of Business Development at MIR3. "The company is renowned as a provider of inbound and outbound voice products and services. We look forward to working with XO Interactive to offer its customers an easy to use, interactive and intelligent notification system that provides value as a robust, reliable, and scalable solution for effective communication of time-sensitive information to their constituents."

About INlogicNOW

MIR3's INlogicNOW is a hosted notification service that automates, prioritizes, and verifies the delivery of notifications to defined groups or individuals. The INlogicNOW service is powered by redundant optical backbones to ensure service availability, uptime and performance. MIR3's software and services are used throughout the main corporate enterprise to provide call centers, help desks, IT departments and Network Operations Centers (NOCs) with real-time notification and "first response" capabilities. Using the INlogicAdaptor and/or Web Services API, both public and private sector users can seamlessly connect to and synchronize with proprietary systems and databases – extending existing technology investments and knowledge bases.

For more information about MIR3's INlogicNOW, go to www.mir3.com/products_inlogicnow.htm or contact sales@mir3.com

About XO Interactive, Inc.

XO Interactive, Inc. (XOI), a wholly-owned subsidiary of XO Communications, Inc., develops and manages Hosted Interactive Voice Response (IVR) applications that provide businesses with automated telephony solutions for interacting with customers. XOI Hosted IVR solutions enable businesses to reduce costs, increase customer service levels and create additional automated channels of revenue. For the past two consecutive years, XOI has been recognized as the leading provider of IVR services by *Customer Inter@ction Solutions* magazine.

About MIR3, Inc.

MIR3 is the technology leader in Intelligent Notification solutions for enterprise-wide communications and business continuity. MIR3's INlogicNOW and INlogicPRO™ are based on a versatile, rules-based notification platform that streamlines the dissemination of time-urgent information to and from any communications device. MIR3 is a privately held company, headquartered in San Diego, California. The Company's customers include Belkin, County of

Orange - California, Cushman & Wakefield, LA County Department of Health, Homeland Security's National Medical Response Team, and SunGard. The company licenses its Intelligent Notification platform to a growing network of business partners.

For more information, go to <http://www.mir3.com> or contact Lori Scribner, MIR3 public relations at 858.724.1248 or lori.scribner@mir3.com.

###

MIR3 and its logo are trademarks of MIR3, Inc., INlogicNOW, INlogicPRO, and Intelligent Notification are trademarks of MIR3, Inc. All product and company names are marks of their respective holders. © 2004, All Rights Reserved.