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MIR3's INlogicPRO™ v2.1 Delivers Intelligent Notification to the Enterprise

***INlogicPRO Selected by Los Angeles County
Department of Health Services to Power Health Alert Network***

San Diego, CA – March 2, 2004 – MIR3, the technology leader in Intelligent Notification solutions, today announced the general availability of INlogicPRO v2.1, a significantly enhanced version of the Company's enterprise notification and communications platform. A customizable software-based notification solution, INlogicPRO v2.1 features the new INlogicAdaptor, a Remote Intelligent Adaptor for seamless application connectivity and real-time synchronization with proprietary systems and databases. The INlogicAdaptor enables customers to leverage existing technology and data investments while accelerating the deployment of emergency notification capabilities across the enterprise. Businesses, academic and government agencies utilize MIR3's INlogicPRO for a variety of applications supporting business continuity, disaster recovery and emergency preparedness initiatives.

The Los Angeles County Department of Health Services recently selected MIR3's INlogicPRO to power its' Health Alert System Training and Education Network (HASTEN), developed to warn physicians, hospitals, clinics and response agencies throughout LA County in the event of a public health emergency. INlogicPRO will serve as the messaging engine for the Health Alert Network, enabling County health officials to better respond to bioterrorism threats and to improve communications about outbreaks and other infectious disease issues. The notification system will be managed by the Department's Bioterrorism Preparedness and Response Unit and will link to local emergency response agencies, the State of California's Health Alert Network (CHAN) and the CDC. The notification system will also be used to communicate general health advisories to partners, the media and general public.

The Department of Health Services is the second largest public health system in the nation providing direct patient care and public health services to nearly 10 million LA county residents. The Department's HASTEN system will extend to the majority of the health services and emergency response agencies throughout Los Angeles County, and support neighboring health jurisdictions including Long Beach, Pasadena and Vernon City Health Departments.

MIR3 Enhances INlogicPRO; Introduces Version 2.1

MIR3's INlogicPRO provides enterprise customers with a deliverable software solution that is both managed and hosted behind the firewall, providing the highest level of security for and control over MIR3-powered Intelligent Notification systems. The product has been enhanced to include a suite of features that simplify integration with existing legacy systems. This includes a full SOAP 2.0-based API interface and a Remote Intelligent Adaptor. An end-to-end software solution, INlogicPRO allows companies and government organizations to define workflow for notifying key personnel of business-critical communications. All notifications, rules, contacts and responses are managed via MIR3's intuitive web interface, providing centralized, easy-to-use service control for disparate users across the enterprise.

INlogicPRO v2.1 key features include:

- **INlogicAdaptor** – for seamless, secure connectivity and real-time synchronization with proprietary systems and databases
- **LDAP Support** – for secure, role-based user authentication
- **Web Services Interface** – XML-based, SOAP 2.0-compliant API, for easy integration with legacy enterprise applications
- **Text-to-Speech** – converts text-based notifications to high quality “human like” voice, facilitates voice-based notifications and communications, enabling one notification to be created for delivery on both text and voice devices
- **Intelligent Notification Platform** – automates, executes and verifies the delivery of notifications to defined groups or individuals
- **Communication Rules** – define processes for notifications, including routing, escalation and device priority paths and preferences
- **Real-Time Reporting** – tracks notifications and responses, enables performance analysis, integrates with enterprise reporting applications
- **Platform, Protocol and Device Independent** – runs on any platform and database, over any protocol, while interfacing with any communications device
- **Security** – password protected authentication, role-based access management, SSL encryption, adheres to wireless industry security standards

INlogicPRO v2.1 is now available and priced according to customer requirements. Pricing is based on the number of users and concurrent telephony ports required for enterprise deployment. For more information about MIR3's INlogicPRO, go to www.mir3.com/products_inlogicpro.htm or contact sales@mir3.com.

About The Department of Health Services

The Department of Health Services is committed to protecting and improving the health of the nearly 10 million residents of Los Angeles County. Through a variety of programs, community partnerships and services, Public Health oversees environmental health, disease control and community and family health, with an annual budget of \$2.9 billion. The DHS employs 23,000 individuals and is governed by the Los Angeles County Board of Supervisors.

About MIR3, Inc.

MIR3 is the technology leader in Intelligent Notification solutions for enterprise-wide communications and business continuity. MIR3's INlogicNOW and INlogicPRO are based on a versatile, rules-based notification platform that streamlines the dissemination of time-urgent information to and from any communications device. MIR3 is a privately held company, headquartered in San Diego, California. The Company's customers include American Home Mortgage, Belkin, County of Orange - California, Minnesota Department of Health, and National Medical Response Team. For more information, go to <http://www.mir3.com> or contact Karina Lion, MIR3 public relations at (858) 724-1248 or karina.lion@mir3.com.

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