



Development Toolkit for the Intelligent Notification Platform

Easily add robust notification functionality to your existing solutions, whether new, legacy or custom-built.

As an integrator, developer or OEM, you understand the challenges of integrating technologies into an overall solution. Typically, integrating applications requires a lot of programming with specialized knowledge of different operating systems, development languages, middleware and interfaces. inSDK™ offers a sophisticated solution in the form of a versatile software application toolkit.

inSDK allows you to easily integrate inEnterprise™ notification capabilities into your software products, giving you a competitive edge by differentiating your solutions and making them smarter and more comprehensive. Your customers will appreciate the additional functionality, thus increasing loyalty and driving revenue.

A versatile development tool

inSDK is a standards-compliant development product that provides a toolset for rapidly prototyping and deploying applications with the MIR3™ Intelligent Notification™ platform. Consisting of inConsole™, a robust command line interface, and inWebServices™ API, inSDK provides everything needed to tightly integrate Intelligent Notification technology into new and legacy applications.

- ▶ **inConsole** is fully documented with syntax and command line options to allow users to build scripts for machine-to-machine communication and monitoring. Using inConsole, notifications can be launched from a command line interface. Scripts developed for server and network monitoring can be easily developed to notify key personnel when system or network problems are detected. Using inConsole, IT departments can take advantage of features such as rotational scheduling, tiered escalation groups, and cascading notifications.
- ▶ **inWebServices** is built to SOAP-compliant XML J2EE standards and is fully documented with code examples, enabling users to quickly prototype and deploy Intelligent Notification solutions. The inWebServices API provides Web services for machine-to-machine interaction. Any client application that can submit SOAP-compliant Web services requests can access the Intelligent Notification platform through inWebServices. inWebServices includes objects for notification, response, recipient management, scheduling and administration.

Why you need Intelligent Notification

Safety, Continuity, Efficiency and Productivity

When an event happens, key personnel must be notified and response teams mobilized. Rapid, intelligent, two-way, mass communication empowers both business leaders and public agencies to minimize disruption while ensuring safety and the flow of critical information. Intelligent Notification helps your team alert responsible parties, monitor operations, and respond appropriately as a situation develops and is resolved, keeping personnel safe and your business or agency running smoothly around the clock.

Is SaaS right for your organization?

MIR3 lets you choose what's best for your organization, whether that's an on-demand (SaaS), on-premise, or a hybrid solution. Here's why many enterprises find that Software as a Service (SaaS) is the best choice:

Lower cost of ownership

The software is hosted remotely so you don't incur the cost of installing and configuring on your own network. Upgrades happen automatically; simply log in and the new version is always available. There's no need to purchase, install or verify upgrades.

Protection against service interruptions

By having software hosted remotely, service is preserved during local power outages, natural or manmade disasters or when your own network is down.

Anytime, anywhere access

Simply log in from any Internet-connected computer using a standard Web browser—regardless of hardware configuration or operating system—to use your software.

Use inSDK to add robust, reliable communication to your applications to enhance functions like business continuity and disaster recovery, CRM, ERP, human resources, IT service management, supply chain logistics and transportation.

inSDK lets you:



Add the powerful features of the Intelligent Notification platform to existing applications:

- ▶ Text-to-speech voice messaging in five languages, instant call bridging, hierarchical role-based permission setting, message topic subscription and filtering
- ▶ Recorded voice, rotational schedules, tiered escalation groups, cascading notifications, multiple response options
- ▶ Deliver notifications to groups of one to hundreds of thousands of people, wherever they are around the world via cell phone, landline, SMS, email, pager, fax, TTY and BlackBerry PIN-to-PIN



Choose your integration tool – inSDK gives you the choice of how to integrate Intelligent Notification technology with your existing systems, whether new or legacy, by using an intuitive API or by using the command line option.



Develop with comprehensive documentation and support – Complete reference documentation gives you a full set of code examples for accessing all features; professional on-call support is available from the MIR3 engineering team to assist your development efforts.

MIR3: Proven technology, global reach

Founded in 1999, MIR3 is a leading developer of notification and response technology. The company has a history of meeting exacting customer requirements with innovative technologies that continue to set standards for the industry. MIR3 is the provider of choice for the majority of Fortune 100 firms and thousands of other organizations around the world. When you choose MIR3, you are choosing a strong company with extensively proven technology and a solid global communication infrastructure.

For more information, visit us at: www.MIR3.com

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