



HEALTH CARE

**NEED:** 24-hour reliable paging, email and voice notification

**SOLUTION:** TelAlert has been integrated with Amersham's existing SAP backroom operation, creating fully automated and interactive communication with back end batch and transaction processing. TelAlert continues to save Amersham time and money, but it also eliminated considerable time and frustration in implementation for IT administrators.



## Amersham - Better Resource Allocation

*"TelAlert helped us reduce Nycomed's outside consultant time from six hours to one, which has already saved us hundreds of thousands of dollars...."*

- —David Johnson  
Data System Technical Analyst  
Amersham Nycomed

TelAlert provides reliable 24-hour systems monitoring, offering greater mobility for your IT workforce while keeping them productive.

Automation allows for better resource allocation through redeployment of IT staff. Automated notification and remote problem-solving capabilities reduce time-to-resolution for critical events.

With a data center providing worldwide support from a single distribution and manufacturing center, customer Amersham's challenge was to find a system that could both control costs and keep information flowing between their back-office SAP system to their global workforce.

Amersham now relies on TelAlert as a one-stop, completely automated solution to their wireless communication needs.



TelAlert is the only mission-critical alert management system that reaches beyond IT to serve the entire organization. Our solutions address every organization where interruptions in essential business functions must be managed promptly in a systematic and planned way to avoid or eliminate negative impacts. TelAlert's 25 years of leadership in this field and its established customer base across all industries and government sectors offers a mature and state of the art solution to meet the needs of its customers.